

This Disclosure Statement describes the key terms of your contract to purchase Solar Credits from a community solar generation system (the "Solar Farm"). The terms of your Residential and Commercial Customer Agreement, attached to this Disclosure Statement, are incorporated by reference. Under your contract, you will not own the system or any part of the system. You will purchase Solar Credits generated by the system during the term of the contract. In the event that the terms in this Disclosure Statement conflict with the terms of your Customer Agreement, the terms in this Disclosure Statement are controlling. Read this Disclosure Statement and the Customer Agreement carefully so that you fully understand this agreement.

Customer Information		Provider Information
Name: Business Name: Mailing Address:		Name: Altus Power, LLC Address: 2200 Atlantic Street, Sixth Floor, Stamford, CT 06902 Telephone Number: (833) 217-1407 Email Address: Care@AltusPowerNY.com
Telephone Number: Email Address: Utility Account Number: POD ID:		
Distribution Utility	New York State Electric and Gas Co	rporation ("NYSEG")
Price, Fees, and Charges	Rather, Customers are purchasing N production at a Solar Farm. The sola Monthly payments. Unless and unti	not purchasing or leasing solar panels or solar electricity directly. YSEG Solar Credits arising in connection with solar electricity r production of the Solar Farm will be sold to NYSEG directly. 1 NYSEG provides Customer with a consolidated bill as described thly bill from Altus Power for the Discounted Monthly Cost. Unless
	otherwise specified in the Solar Bene	fits Confirmation signed by Altus Power and Customer, the Discounted netary value of the Solar Credits applied by NYSEG to Customer's bill
	or her bill based on the Utility Rate f	all calculate the value of the Solar Credits allocated to Customer on his or Customer's service classification or on the value NYSEG determines on allocated to Customer from a Solar Farm.
	NYSEG Bills. In the event the Solar anticipated, for example in the case of majeure event, NYSEG will credit process.	Il pay only for NYSEG Solar Credits that are allocated to his or her Farm produces and sells to NYSEG less solar electricity than of an outage resulting from weather, engineering problems or a force coportionately fewer Credits to Customer's bill and the Customer will will use best efforts to advise Customer in the event of a production
	Because of changes in Customer's co of Customer's NYSEG's bill. In such monthly bills and will not expire. Cu over' Solar Credits at the time such S before the Solar Credits can actually	e to Customer solar electricity based on Customer's historic usage. Insumption patterns, the value of Solar Credits may exceed the amount in a case, such Credits will be automatically carried over to succeeding stomer is responsible for paying Altus Power for any excess or 'carry Solar Credits are allocated to Customer's NYSEG bill (which may be be utilized by Customer). Credits accruing to the owner or operator of Illocated to Customer in subsequent months.
	only receive NYSEG Solar Credits a renewable energy certificates or cred carbon offsets, utility incentives or o	benefits or incentives. Under the Customer Agreement, Customer will not will not be entitled to receive other benefits or incentives such as lits, tax credits, tax deductions, depreciation allowance, green tags, ther rebates or incentives of any kind, all of which have been retained by Farm or transferred to others in order to finance the construction of the
	insufficient funds are present in Cust card provider within 20 days of the dunpaid balances for each calendar me	to pay a bill or, in the event of an ACH or credit card payment, omer's bank account or insufficient credit is available from the credit late payment is due, Customers shall pay Altus Power a late fee on onth or part thereof in the amount of 1.5% per month on the unpaid ill (or such lower rate as required by law).
		eturned checks or insufficient funds in an ACH withdrawal or credit dditional fine of \$25 (or such lower amount as required by law).

	Consolidated Billing. We reserve the right to implement Consolidated Billing in the future in accordance with the Public Service Commission's Order in Case 19-M-0463. If we elect Consolidated Billing for the Project, we will notify you in writing. Once Consolidated Billing is implemented, you will no longer receive a Monthly Statement from us. Instead, you will only receive your NYSEG bill, which will reflect your savings of 5% of the monetary value of the Solar Credits allocated to you, as described in the "Guarantees" section below. You remain responsible for paying your NYSEG bill each month.
Project Location and Customer Allocation	Location of Solar Farm. The solar photovoltaic panels producing and selling solar electricity to NYSEG are located in New York State and in a zone that is served by NYSEG. The location of the Solar Farm that serves Customer shall be selected by Altus Power; we will notify you of the name of the Solar Farm from time to time. From time to time, as the solar electricity production of solar farms changes, Customer may be advised that the Solar Farm generating credits for the Customer has changed.
	We reserve the right to change the Solar Farm from which you will be allocated Solar Credits, provided that the different Solar Farm will be located in the NYSEG service territory. We will notify you in the event of such a change.
Length of Agreement and Renewal	Initial term . The term of the Customer Agreement is month-to-month. Customer may cancel any time without penalty. Altus Power guarantees the Guaranteed Savings for a minimum period of two (2) years. Altus Power may terminate Customer at any time without notice in the event Customer has failed to pay his or her bills, Customer ceases to be eligible as specified in the Customer Agreement, or for any other reason.
	Renewal term . At the end of the initial and each renewal term, the term shall be automatically extended for successive terms of one (1) month, subject to Customer's right to terminate the agreement at any time without penalty as provided below. In no event will the total Customer Agreement length exceed 25 years in aggregate.
Early Termination	Early termination . Customer may terminate the Customer Agreement at any time without penalty or fees by contacting Altus Power by email or sending a letter to the address specified below. In the event Altus Power terminates the Customer Agreement it shall notify Customer by email or letter to Customer's billing address.
	No termination fee. There is no penalty or fee for early termination.
	Prior Solar Credits . In the event Customer or Altus Power terminates the Customer Agreement he or she will pay for all NYSEG Solar Credits received from NYSEG prior to termination. Altus Power will notify NYSEG as soon as commercially reasonable. Customer acknowledges that NYSEG may not process Customer's termination for up to ninety (90) days.
Estimated Benefits	Estimate of dollar value of Customer's Solar Credits. Each month NYSEG will issue to Customer and place on Customer's bill Solar Credits generated by a Community Distributed Generation (CDG) solar project. The value of the Solar Credits shall be determined by NYSEG based upon the Utility Rate for such month or the value determined by NYSEG in its discretion and depending upon the nature of the Community Distributed Generation (CDG) project the output of which is allocated to Customer. In some cases, the value per kilowatt hour of Customer's Solar Credits in any month may be more or less than the Utility Rate for the number of kilowatt hours allocated to Customer that month.
	Estimated Net Savings . Unless otherwise specified in the Solar Benefits Confirmation signed by Altus Power and Customer, Customer's net savings will equal 5% of on the value of the Solar Credits applied by NYSEG to Customer's utility bill.
	Example . Suppose a Customer's allocation of solar production is 1,000 kilowatt hours of solar electricity produced at a Solar Farm and the value per kilowatt hour of Solar Credits that month is \$.10/kWh. Customer would receive a credit on his or her NYSEG bill of \$100 (the solar allocation times \$.10/kWh) and Customer would pay Altus Power \$95, a net savings of 5% or \$5. (Note: If the Customer's Solar Benefits Confirmation specifies a discount more or less than 5%, Customer's savings would reflect that discount.)
Guarantees	Altus Power makes no guarantees of minimum solar electricity production from the Solar Farm which could change as a result of reductions or interruptions in solar production arising from weather and other events outside of Altus Power's control (e.g., electrical storms, hail storms, civil unrest, acts of terrorism, or other unforeseen events). In the event of a decline in production, Altus Power shall so notify NYSEG and Customer can expect to see a decline in the NYSEG Solar Credits on his or her bill. Altus Power guarantees the benefits offered in any Plan selected by Customer. This Customer Agreement is not a guarantee of specific dollar savings. This Customer Agreement does not guarantee a minimum level of system performance or production of energy
	Unless otherwise specified in the Solar Benefits Confirmation signed by Altus Power and you, this Agreement guarantees bill savings equal to five percent (5%) of the value of Solar Credits allocated to your

	utility account and applied to your utility bill. Your savings will be guaranteed for a term of two (2) years and thereafter may only be changed after advanced written notice to Customer and an opportunity to cancel.
	This contract does not guarantee a minimum level of system performance or production of energy. The contract does not guarantee the value of Solar Credits allocated to you, which value is calculated by NYSEG in accordance with its electric tariff and applicable law.
Data Sharing and Privacy Policy	NYSEG data. Customer will furnish Altus Power with the following information for the purpose of determining Customer's share of the solar electricity production of the Solar Farm: • Customer name • NYSEG account number or POD number • Service and billing addresses • Any other information required in connection with the Customer Agreement. Customer authorizes Altus Power to use such information to (i) request billing profiles, usage and payment history, and other information from NYSEG or credit reporting agencies, (ii) perform a credit check or utility payment score, and (iii) calculate the appropriate amount of NYSEG Solar Credits to be allocated to Customer.
	Privacy policy . Altus Power may share Customer information, including but not limited to name, address, phone number, social security number, loan data, and payment activity, including delinquency, with third parties that have a need to know, including but not limited to its financing partners, both current and future, loan administrators, credit reporting agencies, and third parties interested in assuming the responsibilities of Altus Power to Customers as part of an assignment of Customer Agreements. Altus Power, in accordance with its Privacy Policy (a copy of which is available on Altus Power's website), will take commercially reasonable steps to protect your information and privacy and to ensure that the third party's activities conform with relevant regulations and requirements.
	ALTUS POWER'S ACCESS AND/OR DISCLOSURE OF CUSTOMER'S DATA SHALL BE LIMITED TO INSTANCES WHERE IT IS NECESSARY TO FACILITATE OR MAINTAIN SERVICE TO THE CUSTOMER UNDER THIS AGREEMENT OR REQUIRED BY LEGAL AUTHORITY, provided that Customer agrees that Altus Power may from time to time offer Customer home improvement or energy efficiency products or services either directly or through authorized agents.
Right to Cancel Without Penalty	In addition to Customer's right to terminate his or her contract at any time without penalty as provided above, Customer may rescind the Customer Agreement by notifying Altus Power within three (3) business days of receipt from Altus Power of a copy of its fully executed agreement as evidenced by a Solar Benefits Confirmation. Altus Power may also refuse to accept, or terminate, a Customer Agreement if Customer is not or does not continue to be eligible as provided in the Customer Agreement
Customer Rights	If you have inquiries or complaints that Altus Power is unable to resolve, you have the right to call the Department of Public Service Helpline at 1-800-342-3377. You may file a complaint on the Helpline or by following the instructions at http://www.dps.ny.gov/complaints.html .
Electronic Statement Acceptance	Customers acknowledge and agree that they may receive the Customer Agreement, this Disclosure Form, and all monthly bills electronically via a web-portal or by e-mail in which case Altus Power may, in its discretion, not provide paper copies.
NYSEG Bills	Customers are responsible for paying all NYSEG bills in full, including the Basic Service Charge, Generation Charge, Transmission and Distribution Charges, and all applicable taxes.
Confirmation	Customers shall indicate their assent to the Customer Agreement by signing the Solar Benefits Confirmation by physical means or by DocuSign Electronic Signature or similar electronic means and sending such Confirmation to Altus Power or by indicating their assent in a voice recording. The date of the Customer Agreement is the date on which Customer returns such signed Confirmation or indicates assent via a voice recording. Whether or not Customers sign the Solar Benefits Confirmation they will receive a copy of the Solar Benefits Confirmation, this Disclosure Statement, and the Customer Agreement. The Solar Benefits Confirmation shall incorporate by reference the Disclosure Statement and the Customer Agreement by reference and will alert Customer to any changes to the terms and conditions that have been adopted by Altus Power since the date Customer was originally provided this Disclosure Statement.
Miscellaneous	Annual report . Customer will receive an annual report by March 31 of each calendar year describing the amount of solar electricity produced at the Solar Farm and allocated to Customer.
	Service and emergencies. NYSEG will continue to be responsible for providing electric service and responding to electric outages. The Customer should contact NYSEG directly in the event of a problem with service or billing or any emergency. Dispute resolution and right to contact the Department of Public Service. If a Customer believes a bill is inaccurate, he or she should contact Altus Power and Altus Power (or its designated service provider) must acknowledge receipt of the complaint within two (2) business days and respond to or resolve the substance of the complaint within fourteen (14) business days. If a Customer is

dissatisfied with Altus Power's response, he or she may request a review of the outcome by calling Altus Power or sending a written complaint by physical or electronic mail within fourteen (14) days from the date of Altus Power's response. Any unresolved disputes shall be submitted to binding arbitration (see Customer Agreement for details). If only a portion of the charges the Customer received for Solar Credits is in dispute, Customer must pay all undisputed charges in a timely fashion while he or she may withhold payment of the amount in dispute. Customers may also contact the Department of Public Service at any time regarding a complaint related to the Customer Agreement by calling 1-800-342-3377. Additional information can be found online at www.dps.ny.gov or www.askPSC.com. **Insurance and warranty**. The owner and operator of the Solar Farm will carry appropriate insurance and warranties to ensure that the Solar Farm continues to operate in a commercially acceptable manner. Customer will never be responsible for insurance or maintenance of all or part of the Solar Farm. Customers may only enter into a Customer Agreement to receive NYSEG Solar Credits as an energy related commodity for use at the NYSEG Account Number identified by such Customers at the time of their subscription and as reflected in their Solar Benefits Confirmations. In entering into a Customer Agreement Customers acknowledge and agree that with the exception of the purchase of NYSEG Solar Credits any and all tax credits, incentives, renewable energy credits, green tags, carbon offsets, utility rebates or any other non-power attributes of the Solar Farm are the property of and for the benefit of Altus Power or others. Customers should not and may not enter into a Customer Agreement for investment or speculation, with a profit expectation, or with a view to the resale of any benefits. Customers have no ownership of or interest in the profits or losses of the Solar Farm for which solar electricity production is allocated to them and will not otherwise be entitled to any profit related to the Solar Farm nor will they be able to sell, hypothecate, pledge, assign or otherwise transfer any NYSEG Solar Credits or any economic interest therein. The Customer Agreement is not a security or debt instrument and has not been registered under federal securities laws or registered or qualified under the securities laws of any state in which the Customer may reside. By entering into this Customer Agreement, the Customer consents to Altus Power obtaining any and all data possessed by NYSEG or credit reporting agencies at any time during the Term of such Agreement, including account number(s), service address(es), usage and billing history, and/or Customer 's enrollment in any NYSEG assistance programs, including low-income assistance programs. Contact Information c/o Altus Power, Inc.,2200 Atlantic Street, Sixth Floor, Stamford, CT, 06902 Toll Free Phone: (833) 217-1407 Care@AltusPowerNY.com

I, Name, confirm that I have received, reviewed and understand the information contained in the Altus Power
New York Community Distributed Generation Disclosure Statement (the "Disclosure Statement") and Altus Power New York
Residential and Small Commercial Agreement (the "Agreement"). I confirm that I have had an opportunity to ask questions of my
community solar provider, Altus Power New York, and have received sufficient answers. I understand that the Agreement is
incorporated by reference into the Disclosure Statement and that in signing and agreeing to the Disclosure Statement I am also
agreeing to the Agreement which may include provisions which do not appear in the Disclosure Statement, provided that in the event
of any inconsistency between the Disclosure Statement and the Subscription Agreement the Disclosure Statement will control.

Signature of Frovider Representative.		
	Date:	
Name: Title: Chief Administration Officer		
Signature of Customer:		
	Date:	

Signature of Drovider Penrocentatives



Altus Power Residential and Commercial Customer Agreement Statement

Purpose and Key Terms

Purpose: Customers who wish to support solar electricity in New York may purchase Solar Credits related to electricity generated by a New

York Solar Farm.

Customer: Any residential or commercial metered NYSEG customer.

Sponsor: Altus Power, LLC as a parent entity owning all equity interests in the Owner or Operator of the Solar Farm.

Utility: New York State Electric and Gas Corporation ("NYSEG")

Solar Farm: A property located within a NYSEG supply zone and assigned to Customer by Altus Power.

Solar Allocation: The number of kilowatt hours of solar electricity produced at the Solar Farm and allocated to Customer each month by Altus Power as

a percentage of the excess kilowatts produced at and not consumed by the Solar Farm.

Solar Credits: The dollar value, calculated by NYSEG, of the Solar Allocation which NYSEG will deduct from Customer's monthly bills. The value

may be based upon the Utility Rate charged to Customer or upon the value of the solar electricity generated at the Solar Farm that

NYSEG determines in its discretion.

Guaranteed Savings: Unless otherwise specified in the Solar Benefits Confirmation signed by Altus Power and Customer, 5% of the Solar Credits.

Discounted Monthly Cost: Unless otherwise specified in the Solar Benefits Confirmation signed by Altus Power and Customer, Customer will pay Altus

Power 95% of the Solar Credits.

Term: Month-to-month. Customers can cancel any time without penalty. Benefits are guaranteed for a minimum of two years and cannot be

changed without notifying Customer advance written notice and an opportunity to terminate

Early Termination: Customer may terminate at any time without penalty or fees provided that Customer pays for all Solar Credits received prior to

termination.

Summary

Customer is a residential or small business non-demand metered NYSEG customer who wishes to support a Solar Farm in NYSEG's territory that is or will be generating solar electricity from photovoltaic panels. The solar electricity produced and not consumed by the Solar Farm will be delivered to NYSEG and Altus Power will allocate a portion of such solar electricity to Customer. Each month NYSEG will issue to Customer Solar Credits which NYSEG will calculate based on Customer's Solar Allocation. After receiving such Solar Credits Customer will pay Altus Power the Discounted Monthly Cost.

Solar Benefits Confirmation

This Customer Agreement shall begin immediately upon receipt by Altus Power of the Customer's signature to a Solar Benefits Confirmation provided that

- The Solar Benefits Confirmation Plan is complete including Customer's name as it appears on the NYSEG bill; service and billing address; NYSEG account number; credit card, auto-pay or other payment method, unless waived; and
- Customer does not have rooftop solar and is otherwise eligible as specified below.

The Solar Benefits Confirmation shall include the terms and conditions of this Customer Agreement by reference. Customer shall not be billed unless and until he or she receives Solar Credits on his or her bill;

Guaranteed Savings Plan

Unless otherwise specified in the Solar Benefits Confirmation signed by Altus Power and Customer, the Membership Rate for Solar Credits issued to Customer shall equal 95% of the value per kilowatt hour of the Solar Credits determined by NYSEG in its discretion. The benefits of the Guaranteed Savings Plan are as follows:

- Each month Customer will receive an allocation of Solar Credits from electricity generated on the Solar Farm.
- Unless otherwise specified in the Solar Benefits Confirmation, Customer will pay to Altus Power an amount that is 5% less than the value of the Solar Credits applied to his or her utility bill.
- Customer's Guaranteed Savings will be guaranteed for a term of two (2) years and thereafter may only be changed after advanced

- written notice to Customer and an opportunity to cancel
- Customer may cancel any time without penalty or fees

Solar Farm

Altus Power, through its wholly owned subsidiaries, owns a number of solar farms that have been built or are being built for the purpose of generating electricity from sunlight and selling to NYSEG all electricity that is not consumed at the solar farm. Customer will be notified in its monthly bill of the Solar Farm that has been allocated in part to Customer. Customer acknowledges and agrees that Altus Power may need to change the name and location of the Solar Farm that has been allocated to Customer from time to time in the event all electricity generated at the Solar Farm has already been fully allocated to other Customers.

NYSEG Bill

NYSEG will allocate Solar Credits to Customer and apply them to Customer's monthly bill as follows:

- Each month Altus Power shall calculate and advise NYSEG of the Customer's Solar Allocation which shall be a percentage of the excess solar produced at the Solar Farm. Over the course of a year, the Solar Allocation shall generally be between 90% and 100% of the Customer's historic or estimated annual usage.
- NYSEG shall determine the value of the Solar Allocation based on the current Utility Rate for Customer's service classificiation or otherwise in its discretion and will apply such value in the form of Solar Credits to Customer's bills.
- NYSEG will not issue Solar Credits to Customer unless and until a Solar Farm has been built and connected to NYSEG's system. Customer's payments shall be suspended or reduced if for any reason the Solar Farm stops producing sufficient electricity to allocate to Customer or the amount of electricity actually produced falls.
- UNLESS OTHERWISE DETERMINED BY NYSEG, CUSTOMER WILL CONTINUE TO RECEIVE A BILL FROM NYSEG THROUGHOUT THE TERM, AND THE CUSTOMER REMAINS RESPONSIBLE FOR PAYING ALL CHARGES BILLED BY NYSEG. ALTUS POWER IN NO WAY ASSUMES ANY LIABILITY FOR CUSTOMER'S NYSEG CHARGES.

 Notwithstanding the above, if Altus Power elects to enroll in Consolidated Billing under the December 12, 2019 Order in Case 19-M-0463, including any future amendments or changes thereto ("Consolidated Billing Order"), Customer will no longer receive an invoice from Altus Power for the Discounted Monthly Cost which will now be automatically deducted from the Solar Credits allocated to Customer's NYSEG bill resulting in a Net Credit equal to Customer's Guaranteed Savings.

Altus Power Bill

Unless Altus Power elects Consolidated Billing under this Agreement, Altus Power will bill the Customer monthly for the Discounted Monthly Cost of the Solar Credits applied to Customer's utility bill. Unless otherwise specified in the Solar Benefits Confirmation signed by Altus Power and Customer, the Discounted Monthly Cost of the Solar Allocation shall equal 95% of the value of the Solar Credits. Customer acknowledges and agrees that each month both the value of Solar Credits credited to Customer's bill by NYSEG and the Discounted Monthly Cost of the Solar Allocation charged by Altus Power can change based on actual electricity produced at the Solar Farm and the value of the Solar Credits determined by NYSEG.

Notwithstanding the foregoing, Altus Power reserves the right, in its sole discretion, to implement Consolidated Billing in the future pursuant to the Consolidated Billing, Customer will no longer receive an invoice from Altus Power for the Discounted Monthly Cost which will be automatically deducted from the Solar Credits allocated to Customer's NYSEG bill resulting in a Net Credit equal to Customer's Guaranteed Savings. CUSTOMER REMAINS RESPONSIBLE FOR TIMELY PAYMENT OF NYSEG BILLS, AND ANY FAILURE TO DO SO SHALL BE CONSIDERED A MATERIAL BREACH OF THIS AGREEMENT BY CUSTOMER.

Authorization to Access Information

In entering into this Customer Agreement, Customer represents and warrants that Customer's name, NYSEG utility account number, service and billing addresses, and any other information requested by Altus Power and provided by Customer is accurate.



Customer acknowledges and agrees that Altus Power may use such information, which may include Customer's social security number, to access information from NYSEG and credit reporting agencies including usage, payment and credit history, and Telecommunications, Energy and Cable Score, and to share such information with Altus Power's current and potential financing partners, and any financing partners of Altus Power's successors and assigns, pursuant to the directive of a legal authority, or in connection with an assignment of the Customer Agreement to a third party.

Term

The term of this Customer Agreement is month-tomonth. Customer may cancel this Customer Agreement at any time without penalty provided that Customer pays the Discounted Monthly Cost of any Solar Credits received prior to cancellation. The benefits of Customer's Guaranteed Savings Plan shall be guaranteed for a minimum period of two (2) years and thereafter may be changed by Altus Power after advanced written notice and an opportunity to cancel. This Customer Agreement shall, unless Altus Power determines otherwise in its discretion, automatically renew for successive periods of one month, so long as the total Agreement length does not exceed twenty-five (25) years in aggregate.

Termination

Customer may terminate this Customer Agreement at any time without penalty or fees, subject to payment of the Discounted Monthly Cost for any Solar Credits received by Customer prior to cancellation.. To cancel this agreement, Customer may send a letter or an email to Altus Power at the contact information provided below. Customer agrees that he or she shall be responsible to pay Altus Power for the Discounted Monthly Cost of all Solar Credits issued by NYSEG prior to termination.

Altus Power may terminate this Customer Agreement at any time without advance notice in the event Customer has not paid his or her bill in a timely manner (or any NYSEG bill in the event Altus Power elects to implement Consolidated Billing), ceases to be eligible for Solar Credits, or for any other reason in its discretion provided that Customer shall be entitled to receive Solar Credits prior to such termination.

Notwithstanding anything to the contrary, in the event of a termination, Altus Power will notify NYSEG as soon as commercially reasonable that Customer is no longer entitled to receive NYSEG Solar Credits under this agreement. Customer acknowledges that NYSEG may not process such termination for up to ninety (90) days during which time NYSEG may continue to apply Solar Credits to Customer's utility bill for which Customer will be billed. In the event such termination occurred because of Customer's failure to pay its Solar Farms York bill, Altus Power may take all lawful actions, directly or through third parties, to collect unpaid amounts and to notify credit reporting agencies of such failure to pay. By choosing any one or more of the remedies available to Altus Power under this Customer Agreement, Altus Power does not waive its right to use another remedy. By deciding not to use any remedy should Customer be in default under this Customer Agreement, Altus Power does not waive its right to use that remedy in case of a subsequent default.

No Early Termination Penalty

There shall be no penalty or fees for Early Termination. Customer shall pay for all NYSEG Solar Credits allocated to his or her bills prior to the effective date of termination.

Waiting List

Altus Power Residential and Commercial Customer Agreement Statement

Customer acknowledges and agrees that prior to a Solar Farm becoming operational, or in the event Altus Power determines in its sole discretion that there is insufficient solar electricity production to allocate to Customer, Customer will be placed on a Waiting List and will, as soon as possible and in Altus Power's discretion, be allocated solar electricity from another solar farm that produces sufficient electricity.

In the event Customer is placed on a Waiting List, Altus Power will from time to time notify Customer of his or her status on the Waiting List and of when it expects Customer will be allocated solar production and issued Solar Credits.

Altus Power will use best efforts to allocate to Customers on a Waiting List solar electricity accruing NYSEG Solar Credits on a first-come, first-served basis. Altus Power will bear no liability for any delays in construction or operation, for terminating a Solar Farm project, for delays in allocating solar electricity from a Solar Farm to Customer, or for any reason whatsoever.

Payments

Except where Altus Power elects Consolidated Billing, the Altus Power bill will be sent to the Customer at the billing address designated in the Solar Benefits Confirmation.

- Customer may pay by authorizing Altus Power to withdraw the Discounted Monthly Cost of the Solar Credits from Customer's bank account in accordance with the Automatic Payment and Electronic Funds Transfer Disclosure Statement provided to Customer (ACH). In the case of an ACH authorization, Altus Power will notify you, ten (10) days before each payment, when funds will be withdrawn from Customer's account and how much such withdrawal will be. Funds will be withdrawn after NYSEG Solar Credits are applied to Customer's bill.
- Customer may pay by credit card in which case Altus Power shall assess a charge to Customer's credit card for the Discounted Monthly Cost of the Solar Credits.
- Customer may pay the Discounted Monthly Cost of Solar Credits by check in which case payment is due within ten (10) days of receipt of Altus Power's bill.
- Customer agrees that Altus Power may delegate to a third party servicing company the responsibility of billing and collecting the Discounted Monthly Cost of Solar Credits issued to Customer.
- Customer agrees that late payments shall bear interest of 1.5% per month on amounts unpaid after twenty (20) days (or such lower amount as required by law).
- Customer agrees that it will pay a \$25 fee (or such lower amount as required by law) in the event an ACH or credit card charge is rejected or a check is returned for insufficient funds.
- Customer understands that if he or she questions a bill for any reason the penalty and interest charges shall apply only to the amount of the bill that is not in question.

Solar Credits

Altus Power will use reasonable efforts to ensure that NYSEG applies the Solar Credits to the Customer's NYSEG bill. Altus Power does not guarantee that NYSEG will apply such Credits accurately or without error or delay. If Customer believes there has been an error or unjustified delay, he or she should contact Altus Power and/or NYSEG promptly.

Altus Power Responsibility

During the term of this Customer Agreement, Altus Power shall:

- Tell Customer, if Customer is on a Waiting List, when a Solar Farm under construction has become operational and NYSEG Solar Credits will begin to accrue;
- Protect Customer's personal data except as required by applicable law or court order;
- Notify Customer in the event of a force majeure event such as an electrical storm, hail storm, civil unrest or act of terrorism that reduces the solar electricity production of the Solar Farm and may reduce or suspend all or some of the NYSEG Solar Credits until full production resumes;
- Notify NYSEG of the names of Customer, his or her utility account numbers or POD numbers, the quantity of solar electricity production to be allocated, and the applicable service and billing addresses;
- Send Customer a monthly bill for the Discounted Monthly Cost of the Solar Credits, except where Consolidated Billing is elected;
- Notify Customer in the event it takes any adverse action as a result of a credit report or score including the contact information for the reporting or scoring agency and the Customer's right to obtain a free copy of such report or score and dispute its accuracy; and
- Send Customer not later than March 31 of each year an annual report for the prior calendar year showing total NYSEG Solar Credits issued to Customer and the total dollars paid for such Credits by Customer.

Customer Eligibility

Customer shall be eligible to receive NYSEG Solar Credits as long as he or she

- Is at least 18 or older;
- Maintains a residential or small commercial nondemand account with NYSEG;
- Has the authority to enter into this Customer Agreement for the NYSEG Utility Account No. specified on the Solar Benefits Confirmation;
- Has not become a net metered account such as by installing solar panels on a home or business rooftop;
- Provides Altus Power with its name, service and mailing address, NYSEG account number, and any other documentation required by NYSEG to implement the Customer Agreement and notifies Altus Power if such information changes or should be corrected;
- Lives or has a business within the NYSEG utility territory where the Solar Farm is located;
- Unless otherwise agreed by Altus Power, does not take Standby Service or pay demand charges on its account identified by Customer to receive Solar Credits, and is otherwise eligible to participate in community distributed generation in accordance with applicable law and NYSEG's electric tariff;
- Pays its Altus Power bills promptly and in the event of a question or disagreement pays the undisputed amount of the bill;
- Remains on a NYSEG rate class that is qualified to receive Solar Credits; and
- Maintains a satisfactory credit score or rating as determined by Altus Power in its reasonable discretion.

Amendments

From time to time Altus Power may notify Customer that

- The NYSEG Solar Credits will come from a different Solar Farm as long as the new Solar Farm is in NYSEG's utility territory;
- NYSEG rules or state law or regulations have changed and require corrections or changes in this Customer Agreement including changes in the Value of the Credits or the Discounted Monthly Cost of the Solar Credits;



- New sales, excise or other taxes have been imposed in connection with this Customer Agreement and must be passed on by Altus Power in its bills;
- Altus Power elects to alter the terms and conditions of this Customer Agreement, including electing Consolidated Billing; or
- Altus Power elects to pay by check or credit to Customer's credit card or bank account all or a portion of Customer's Guaranteed Savings.

Any such corrections, changes or amendments will become effective immediately upon notifying Customer and providing Customer with any updated or amended documents as required by law, unless Customer chooses to terminate this Customer Agreement as provided above.

Assignment

Altus Power may assign this Customer Agreement, in whole or in part, without consent of the Customer. Customer may not assign or transfer his or her obligations under this Customer Agreement to a third party, such as the buyer of his or her house or business, without the prior written approval of Altus Power or its assignee. NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE CUSTOMER COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF.

Customer's Understandings and Representations In entering into this Customer Agreement Customer understands and represents that

- He or she has read and understands this agreement and has had an opportunity to ask Altus Power questions and to consult with advisors;
- He or she is authorized to enter into this agreement and that it is enforceable against Customer and his or her heirs and assigns except as limited by bankruptcy, insolvency, or inheritance laws;
- He or she does not own solar panels nor any other equipment or property at the Solar Farm;
- He or she has no right, for reasons of safety, to walk on the Solar Farm or obtain interconnection or metering information from the Solar Farm or any renewable energy credits or financial incentives received by Altus Power;
- BECAUSE NYSEG AND/OR ALTUS POWER WILL BE THE OWNER OF ALL RENEWABLE ENERGY CREDITS AND GREEN TAGS ASSOCIATED WITH THE SOLAR FARM, CUSTOMER CANNOT CLAIM TO HAVE PURCHASED. GENERATED, OR CLEAN, RENEWABLE, OR SOLAR ENERGY. CUSTOMER IS PURCHASING SOLAR CREDITS ONLY UNDER THIS AGREEMENT AND THAT ALTUS POWER IS NOT SELLING CUSTOMER 'GREEN' OR 'RENEWABLE' POWER FROM THE SOLAR FARM. FOR MORE INFORMATION, SEE THE GUIDELINES FOR RENEWABLE ENERGY CLAIMS PUBLISHED BY THE CENTER FOR RESOURCE SOLUTIONS, AVAILABLE AT HTTP://RESOURCE-SOLUTIONS.ORG/LEARN/REC-CLAIMS-AND-OWNERSHIP/.
- Altus Power does not guarantee the amount of solar production from the Solar Farm or the amount of NYSEG Solar Credits issued to Customer or the value of such Credits determined by NYSEG and that such production and Solar Credits accruing in connection with such production may be interrupted for many reasons including events of *force majeure* that are outside the control of Altus Power and NYSEG such as electrical storm, hail storm, civil unrest, acts of terrorism, or other unforeseen events;

Altus Power Residential and Commercial Customer Agreement Statement

- Altus Power is unable to foresee future electricity prices or the value of the NYSEG Solar Credits and has not promised specific dollar savings;
- This Customer Agreement is a purchase contract and not a security registered under federal or state law;
- Customer is entering into this Agreement solely to receive Solar Credits as an energy-related commodity for use at the NYSEG account identified by Customer, not for investment or speculation, not with a profit expectation, and not with a view to the resale of any benefits under this Agreement;
- Customer does not have an interest in the profits or losses of the Solar Farm and will not otherwise be entitled to any profit related to the Solar Farm or by entering into this Agreement;
- Altus Power may make a collateral assignment of this agreement to a financing partner or other party but under no circumstances shall Customer hold such financing partner liable for any act or omission of Altus Power or for any breach of any representation, warranty or covenant made by Altus Power to Customer;
- A Altus Power financing partner or the owner or operator of a Solar Farm may exercise any of Altus Power' rights and obligations under this Customer Agreement and may also exercise all rights and remedies of secured or preferred parties generally with respect to this agreement and the Solar Farm including, but not limited to, requiring Customer to agree to enter into a new agreement with such financing partner or their assigns under substantially the same terms as this Customer Agreement and to execute and deliver to Altus Power or such financing partner or assigns any document, instrument, or statement by which Customer acknowledges and confirms that the legal and beneficial ownership of this Agreement or the Solar Farm remains in Altus Power or as is otherwise reasonably requested by such financing partner in order to create, perfect, continue, or terminate the security or equitable interest in this Agreement:
- Altus Power may from time to time offer Customer, either directly or through authorized agents, home improvement or energy efficiency products and services; and
- He or she is responsible for all sales, use or other taxes imposed upon the value of the Solar Credits by any governmental authority

LIMITATION OF LIABILITY; WARRANTY NEITHER ALTUS POWER OR CUSTOMER SHALL BE LIABLE TO THE OTHER FOR ANY SPECIAL. INDIRECT. PUNITIVE, EXEMPLARY, INCIDENTAL CONSEQUENTIAL DAMAGES, WHETHER ARISING IN CONTRACT, TORT, UNDER STATUTE OR IN EQUITY, AND EACH PARTY HEREBY WAIVES ITS RIGHTS TO ANY SUCH DAMAGES. TO THE MAXIMUM EXTENT PERMITTED BY LAW, ALTUS POWER'S LIABILITY TO CUSTOMER UNDER THIS AGREEMENT SHALL BE LIMITED TO THE AMOUNT OF PAYMENTS MADE BY CUSTOMER TO ALTUS POWER FOR THE NYSEG SOLAR CREDITS. ALTUS POWER WARRANTY MAKES NO OR REPRESENTATION, EITHER EXPRESS OR IMPLIED, REGARDING THE SOLAR FARM AND DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE OF THE FARM'S SOLAR ELECTRICITY PRODUCTION. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, ALTUS POWER DOES NOT WARRANT OR GUARANTEE ANY SAVINGS EXCEPT AS SPECIFIED HEREIN, THI AMOUNT OF ELECTRICITY, PERCENTAGE THE ALLOCATIONOF ELECTRICITY SOLAR

PRODUCTION FROM THE SOLAR FARM, THE SUFFICIENCY OF SOLAR ELECTRICITY PRODUCTION FROM ANY SOLAR FARM, AN ALLOCATION OF SOLAR ELECTRICITY IN THE CASE CUSTOMER IS PLACED ON A WAITING LIST, OR ANY NYSEG SOLAR CREDITS.

Indemnification

To the fullest extent permitted by law, Customer agrees to indemnify, defend and hold harmless Altus Power and its employees, officers, directors, agents, partners, affiliates, subcontractors, financing successor and assigns, from any and all losses, damages, claims, actions, costs, expenses (including reasonable liabilities. judgments, attorneys' fees and expenses), penalties, demands and liens asserted by or resulting from claims, actions, suits, or demands by any third party, of any kind or nature arising out of, connected with, relating to or resulting from Customer's negligence, willful misconduct, or failure to comply with any of the terms or conditions of this Agreement; provided, however, that nothing herein shall require Customer to indemnify Altus Power for Altus Power' own negligence or willful misconduct.

Governing Law

This Customer Agreement shall be governed by and construed in accordance with the laws of the State of New York without reference to any conflicts of law principles.

Complaint Resolution

In the event of any matter involving a complaint, disagreement, or dispute, Altus Power and Customer shall notify each other by telephone or in writing and seek to resolve the matter promptly in good faith. Altus Power (or its designated service provider) must acknowledge receipt of the complaint within two (2) business days and respond to or resolve the substance of the complaint within fourteen (14) business days. If a Customer is dissatisfied with Altus Power' response, he or she may request a review of the outcome by calling Altus Power or sending a written complaint by physical or electronic mail within fourteen (14) days from the date of Altus Power's response.

If the dispute, disagreement, or claim is directed to NYSEG, Customer shall call NYSEG at 800-572-1111. A dispute, disagreement, or claim may be submitted to the New York State Department of Public Service by visiting their website at www.dps.state.ny.us, by calling 1 (800) 342-3377, or by writing to the following address: New York State Department of Public Service, Office of Consumer Services, Three Empire State Plaza, Albany, New York 12223.

In the event the parties cannot resolve the matter within sixty (60) days, the parties agree that the matter shall be submitted to binding arbitration. Any arbitration between Customer and Altus Power will be settled under the Federal Arbitration Act and administered by the American Arbitration Association ("AAA") under its Consumer Arbitration Rules (collectively, "AAA Rules") as modified by this Agreement. The AAA Rules and filing forms are available online at www.adr.org, by calling the AAA at 1-800-778-7879, or by contacting Altus Power. The arbitrator has exclusive authority to resolve any dispute relating to the interpretation, applicability, or enforceability of this binding arbitration agreement. CUSTOMER UNDERSTANDS AND AGREES THAT, BY ENTERING INTO THIS AGREEMENT, CUSTOMER AND ALTUS POWER ARE EACH WAIVING THE RIGHT TO A TRIAL BY JURY OR TO PARTICIPATE IN A CLASS ACTION. Unless both Customer and Altus Power agree, the arbitrator may not consolidate more than one



person's claims and may not otherwise preside over any form of a representative or class proceeding.

If Customer commences arbitration in accordance with this Agreement, Altus Power will reimburse Customer for Customer's payment of the filing fee, unless Customer's claim is for more than \$10,000, in which case the payment of any fees will be decided by the AAA Rules. Any arbitration hearing will take place at a location to be agreed upon in the county in which Customer's NYSEG account is located, but if the claim is for \$10,000 or less, Customer may choose whether the arbitration will be conducted: (a) solely on the basis of documents submitted to the arbitrator; (b) through a non-appearance based telephone hearing; or (c) by an in-person hearing as established by the AAA Rules in the county (or parish) of Customer's NYSEG account. If the arbitrator finds that either the substance of Customer's claim or the relief sought in the Demand is frivolous or brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then the payment of all fees will be governed by the AAA Rules. In that case, Customer agrees to reimburse Altus Power for all monies previously disbursed by it that are otherwise Customer's obligation to pay under the AAA Rules. Regardless of the manner in which the arbitration is conducted, the arbitrator must issue a reasoned written decision sufficient to explain the essential findings and conclusions on which the decision and award, if any, are based. The arbitrator may make rulings and resolve disputes as to the payment and reimbursement of fees or expenses at any time during the proceeding and upon request from either Party made within 14 days of the arbitrator's ruling on the merits.

Customer acknowledges that this agreement relates only to NYSEG Solar Credits. Customer will continue to receive, and must continue to pay, its NYSEG bill and nothing in this agreement relates to NYSEG services, that bill or Customer's obligation to pay it. If Customer has any questions about NYSEG services or its bill he or she should contact NYSEG at 800-572-1111.

Notwithstanding the foregoing, either Customer or Altus Power may bring an action in Small Claims Court, pursue enforcement actions before federal or state agencies, pursue equitable relief for arbitration (including an injunction to proceed with arbitration), or file suit in a court in connection with an intellectual property claim.

Notices

All notices or payments will be made to the persons at the addresses specified in the Solar Benefits Confirmation by physical mail or electronic communication. Notices or payments will be made at the time of actual delivery as evidenced by courier

Altus Power Residential and Commercial Customer Agreement Statement

receipts or email transmission or in the case of mail, within five (5) days of depositing with the United States Postal Service.

HEFPA Rights

Customer is entitled to protections pursuant to Sections 6, 12, 13, 14, 15, 16, 20, and 22 of the Home Energy Fair Practices Act, Part 11 of Chapter 16 of the Rules and Regulations of the State of New York ("HEFPA"), which covers but is not limited to third party notification rights; a prohibition against security deposits in certain circumstances; limitations on estimated billing; limitations on back billing; and limitations on late charges. More information about Customer's HEFPA protections are available online at http://www.dps.ny.gov . An annual notification of Customer's rights under HEFPA will also be provided to Customer by NYSEG. If subsequent changes in applicable law require Altus Power to provide additional information about Customer's HEFPA rights, Altus Power shall provide Customer with such additional information within a reasonable time and in accordance with the provisions of HEFPA Section 18(a)(i).

UBP-DERS Rights

Customer is entitled to protections pursuant to the Uniform Business Practices for Distributed Energy Resource Suppliers, including, but not limited to, the right to cancel this agreement without penalty within three (3) business days of the original effective date without charge or penalty; the right to information regarding Subscriber's mechanisms for handling billing questions, disputes, and complaints; and contact information for the New York State Department of Public Service in the event of a dispute or complaint with Solar Producer.

Notice of cancellation of this Agreement pursuant to this Section may be given in accordance with Notice provisions above.

Entire Agreement

This agreement contains the entire agreement between Customer and Altus Power regarding the NYSEG Solar Credits. There are no other agreements regarding this agreement, either written or oral, and this agreement supersedes any prior agreements or statements made by Customer or Altus Power or either of their respective representatives.

In the event of a conflict between the terms of the CDG Customer Disclsoure Statement, this Customer Agreement, and the Solar Benefits Confirmation, the terms of the aforementioned documents shall control in the order of priority listed in this sentence.

If any part, term, or provision of this Customer Agreement is determined by an arbitrator or court of competent jurisdiction to be invalid, illegal, or unenforceable, such determination shall not affect or impair the validity, legality or enforceability of any other part, term, or provision of this Agreement and shall not render this Agreement unenforceable or invalid as a whole. Rather, the part of this Agreement that is found invalid or unenforceable will be amended, changed, or interpreted to achieve as nearly as possible the same objectives and economic effect as the original provision, or replaced to the extent possible, with a legally enforceable and valid provision that is similar in tenor to the stricken provision, within the limits of applicable law, and the remainder of this Agreement will remain in full force.

Contact Information

Customer may contact Altus Power as follows:

Altus Power, LLC c/o Altus Power, Inc. 2200 Atlantic Street, Sixth Floor, Stamford, CT 06902 Toll Free Phone: (833) 217-1407

Conclusion of Agreement

This Customer Agreement shall be deemed concluded and finalized between Customer and Altus Power at the time Customer indicates its agreement to the Solar Benefits Confirmation by electronic or physical transmission, by affirmation through a DocuSign Electronic Signature, by written signature, or other means including recorded phone calls. The Solar Benefits Confirmation shall include the terms and conditions of this Customer Agreement by reference.

Right to Rescind or Cancel

CUSTOMER MAY RESCIND THIS AGREEMENT AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER RECEIPT FROM ALTUS POWER OF A COPY OF ITS FULLY EXECUTED SOLAR BENEFITS CONFIRMATION. CUSTOMER MAY THEREAFTER CANCEL THIS AGREEMENT AT ANY TIME WITHOUT PENALTY PROVIDED CUSTOMER WILL REMAIN LIABLE FOR SOLAR CREDITS PREVIOUSLY PLACED ON CUSTOMER'S BILL BY NYSEG.

Date of Customer Agreement

The date of this Residential and Small Business Customer Agreement shall be the date on which Customer enrolls with Altus Power by indicating his or her agreement to the Solar Benefits Confirmation.



(CDG Host Copy)

NOTICE OF CANCELLATION

NOTICE OF CANCELLATION
NOTICE OF CANCELLATION
DATE OF TRANSACTION:
YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS FROM THE ABOVE DATE.
TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE, OR ANY OTHER WRITTEN NOTICE, TO ALTUS POWER, LLC, AT PO BOX 1380, NORWALK CT 06856, NO LATER THAN MIDNIGHT OF [DATE THAT IS THREE BUSINESS DAYS FROM THE DATE SUBSCRIBER SIGNED THE SOLAR COMMUNITY DISTRIBUTED GENERATION SUBSCRIBER AGREEMENT]. NOTWITHSTANDING THIS PARAGRAPH, WHICH IS REQUIRED BY LAW, SUBSCRIBER MAY CANCEL ANYTIME WITHOUT PENALTY.
I,, HEREBY CANCEL THIS TRANSACTION ON[DATE].
CUSTOMER'S SIGNATURE:



(Subscriber Copy)

NOTICE OF CANCELLATION

NOTICE OF CANCELLATION
DATE OF TRANSACTION:
YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS FROM THE ABOVE DATE.
TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE, OR ANY OTHER WRITTEN NOTICE, TO ALTUS POWER, LLC, AT PO BOX 1380, NORWALK CT 06856, NO LATER THAN MIDNIGHT OF [DATE THAT IS THREE BUSINESS DAYS FROM THE DATE SUBSCRIBER SIGNED THE SOLAR COMMUNITY DISTRIBUTED GENERATION SUBSCRIBER AGREEMENT]. NOTWITHSTANDING THIS PARAGRAPH, WHICH IS REQUIRED BY LAW, SUBSCRIBER MAY CANCEL ANYTIME WITHOUT PENALTY.
I,, HEREBY CANCEL THIS TRANSACTION ON[DATE].
CUSTOMER'S SIGNATURE: